

# MENTAL HEALTH & RECOVERY SERVICES BOARD OF LUCAS COUNTY

Consumer Recommendations and Advice

COQ: I-A.4 (b)  
Effective: 4/1/16  
Supersedes: 10/16/12

## POLICY

The Mental Health and Recovery Services Board (MHR SB) of Lucas County will ensure that on matters pertaining to mental health and addiction services, a mechanism is in place to solicit and consider recommendations and advice from persons receiving those services as well as from family members of consumers. [Ref. ORC 340.03(A) (15)]

## ACCOUNTABILITY

Executive Director

## PROCEDURE

1. The Executive Director and/or his designee will regularly solicit input from consumers and families regarding mental health and addiction related services, community needs and conditions within Lucas County and will regularly report these findings to the Programs & Services Committee.
2. The Chair of each committee or sub-committee may provide opportunities for public feedback, and/or discussion at any public meeting.
3. Feedback obtained through public, family and consumer group forums, and surveys will be integrated into appropriate planning documents including the strategic plan, the annual purchasing plan, the Ohio Mental Health and Addiction Services approved community plan and the continuous quality improvement plan.
4. The recommendation for appointment of consumers and their family members as MHR SB members will be given high priority beyond the required designated state positions.
5. MHR SB will post its planning documents on its web site and provide public notification via e-mail lists, social media and/or local news media, directing consumers, family members, and stakeholders to the web site, and identifying the means of contacting Board staff with any feedback related to the posted documents.
6. At least once per year, by December 31, the MHR SB will commission a public forum to survey consumers and family members regarding community needs for services.

Approved:

  
Scott A. Sylak, Executive Director

3-15-16  
Date