

# MHR SB PROGRAMS & SERVICES COMMITTEE MEETING

July 26, 2016

4:00 p.m.

## Agenda

Item	Information Enclosed	Action Required	Allocation Required	Page
1. Call to Order				
2. Recognition of Visitors				
3. Meeting Minutes: <ul style="list-style-type: none"><li>• April 26, 2016</li><li>• Combined P&amp;S/P&amp;F Committee - June 14, 2016</li></ul>	✓ ✓	✓ ✓		1-5 6-10
4. Recovery Council Transition	✓	✓		11
5. Recovery Helpline Update	✓			12-13
6. Urgent Care Center Update	✓			13
7. AOD Residential Treatment Services	✓			14
8. Health Officer Credentialing	✓	✓		15
9. Open Session				
10. Adjournment				

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**PROGRAMS & SERVICES COMMITTEE MINUTES****April 26, 2016**

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**Programs & Services Committee Members Attending:**

Dr. Mary Gombash                      Tony Pfeiffer                      Dr. Lois Ventura  
Robin Reeves                              Andre Tiggs

**Programs & Services Committee Members Absent:**

Pastor Donald Perryman              Andrea Mendoza Loch              Charlotte Cuno  
Scott D. Johnson

**Other Board Members Attending:**

Dr. Tim Valko

**Visitors:** Richard Arnold; Geof Allan, UMADAOP; Jim Aulenbacher, Harbor; Wendy Sheehan, ARM; Jason Vigh, Rescue; Sara Meinecke, Adelante; Karen Wu, ABLE; Robin Isenberg, NAMI; Anita Zych, Unison; Kathy Didion, Zepf; Margaret Dobson, Zepf; Greg Collier, Recovery Council; Adam Nutt, Zepf; Lucy Wayton, LSS; Jill and John Hughes, T. Whitehead Recovery Center, Kevin Bellman, T. Whitehead Recovery Center.

**Staff:** Scott Sylak, Tom Bartlett, Tim Goyer, Donna Robinson, Camilla Roth Szirotnyak, Amy Priest, Kristal Barham, Cynthia Brown-Chery, Robert Kasprzak.

Mr. Tiggs opened the meeting at 4:01 p.m., followed by an introduction of visitors.

**Meeting Minutes: March 29, 2016**

*Dr. Ventura made a motion and it was seconded by Dr. Gombash. Following no discussion, the Committee voted unanimously (5-0) to approve the minutes.*

**Zepf Center FY 2016 AOD POS Underspending and Recovery Housing**

Mr. Sylak reported that on February 26, 2016, Zepf Center requested a reallocation of \$100,000 from their FY 2016 AOD POS underspending to their FY 2016 MH POS contract, as well as a request for an additional amount of \$20,000 for FY 16 start-up expenses related to the Youth Emergency Shelter that was approved by the MHR SB on April 19, 2016. In addition, on March 24, 2016, Zepf Center made a request that the Board re-allocate up to \$200,000 of Zepf Center's remaining \$280,000 in FY 2016 AOD POS underspending to their FY 2016 Recovery Housing grant. Upon review of this request, Board staff identified that Zepf's Recovery Housing project had an anticipated annual budget of \$1,138,752 and estimated that approximately \$800,000 of the Recovery Housing revenue is derived from profits realized by Zepf from the provision of treatment services. Mr. Sylak noted that additional Zepf revenue includes a modest amount of client fees and the FY 2016 MHR SB Recovery Housing grant of \$150,000.

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Following discussions between Zepf and Board staff, it was determined that the funding model for recovery housing cannot be maintained at its current level, and Staff stated that approving Zepf's request to transfer \$200,000 in FY2016 AOD POS underspending to its FY 2016 Recovery Housing grant would do little to establish a long term solution. Therefore, Board staff proposed an alternative funding model to Zepf (outlined on pages 5 & 6 of the meeting packet), and Zepf agreed to it which would include board funds estimated at \$350,000 for full implementation as listed in the FY 2017 Purchasing Plan.

Mr. Sylak reported an error in the motion written on page six of the meeting packet which read: MHRHSB reduces Zepf Center FY 2016 AOD POS allocation from \$1,040,336 to \$952,976; Board staff recommended a revision to the motion that should read: from \$1,020,336 to \$952,976.

Following discussion from the Committee, the revised motion was recommended to the Board of Trustees:

*The Mental Health and Recovery Services Board of Lucas County reduces Zepf Center FY 2016 AOD POS allocation from \$1,020,336 to \$952,976, a reduction of \$87,360 and increases the Zepf Center FY 2016 Recovery Housing allocation by \$87,360, and authorizes its Executive Director to amend Zepf Center's FY 2016 Provider Agreement to reflect these changes.*

*Dr. Ventura moved to approve the following motion and it was seconded by Ms. Reeves for discussion. The Committee voted unanimously (5-0) to approve the motion as presented.*

**FY 2017 Purchasing Plan – Proposed Allocations**

Mr. Goyer presented the first draft of the FY 2017 Purchasing Plan with proposed allocations contained in the FY 2017 Allocations Worksheet on pages 9-11 of the meeting packet. The worksheet included FY 2016 approved allocations along with the amount that providers requested for FY 2017 including staff comments; the total proposed FY 2017 Board allocations is \$20,315,670.

Mr. Goyer reviewed highlights from the Allocations Worksheet and indicated that there are several programs for which recommendations for funding have yet to be submitted which include programming for TASC in the Lucas County jail, the DYS program at TASC which received a 120-Day Notice for termination, Harbor's request to fund ambulatory detox services, and UMADAOP's Outpatient AOD treatment project that is also subject to 120-Day Notice due to UMADAOP's inability to bill for services rendered through MACSIS as required by the contract.

Mr. Goyer reported that Family Service of Northwest Ohio (FSNO) and Harbor each submitted unsolicited requests for funding new projects and the Wernert Center requested additional funding related to their expansion. Board staff also included a line item on the Allocation Worksheet in the amount of \$850,000 as a reserve for new programs that may be considered

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throughout FY 2017. In addition, there were several Board, staff and other directed allocations listed on the worksheet for future consideration that Mr. Goyer reviewed prior to addressing the following questions and feedback from the Committee:

1. Dr. Ventura asked why there is AOD POS underspending. Mr. Goyer said at Harbor, it is a capacity issue due to lack of credentialed individuals to provide the services. Mr. Sylak said the Board hasn't reduced the AOD allocations to agencies to offset the gains the agencies made due to Medicaid expansion which has created the POS underspending.
2. Dr. Gombash spoke about the multiple suicide prevention initiatives occurring through NAMI and the national rise in suicides, and questioned why the Staff isn't in support of honoring NAMI's request for additional funding. Mr. Goyer said that NAMI is part of the regional suicide prevention coalition and staff believes a coalition of funders should be established and that the MHR SB shouldn't be the only funding source. Ms. Isenberg explained the expanded program and stated that NAMI is listed as a contact on all of the literature, as well as an increased demand from schools to provide suicide prevention education. She said there is only 10 hours a week of NAMI staff to support the increased program demand.
3. Mr. Pfeiffer asked if SCAT was the only community drug drop off program. Mr. Sylak stated that SCAT is the only community advertising agency for the drug drop off program, but there are 15 drop-off sites throughout Lucas County. Board staff will provide a list of the drug drop off sites to the Committee and also post them on the MHR SB web site.
4. Dr. Gombash asked for clarification on the number of NPI coaches in their Peer Recovery program and the large allocation for this program. Mr. Goyer explained that there are four outreach coaches plus a supervisor that provide assistance with apartment furnishings and other needs of NPI tenants. The Committee requested that the program name be changed to more accurately reflect the NPI Peer Recovery Program.
5. Ms. Reeves asked Staff for clarification of how the UMADAOP Healthy Workplace program functions. Mr. Sylak said it targets youth up to age 25 to help them develop employment skills and the program provides some treatment services; the outcomes are satisfactory and he said this program provides a unique service.

The following motion was recommended to the Board of Trustees:

*The Mental Health and Recovery Services Board of Lucas County allocates \$20,315,670 to fund the purchase of prevention, treatment, and other supportive services in FY 2017. The Board's Executive Director is authorized to execute appropriate FY 2017 Provider Agreements with the Agencies and for the amounts listed on the FY 2017 Allocations Worksheet included in the May 17, 2016 Board meeting packet. FY 2017 Provider Agreements will also include funds that are passed through the Board from State or Federal Agencies at the amounts prescribed by those agencies.*

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*Dr. Ventura moved to approve the motion and it was seconded by Dr. Gombash. Following discussion, the Committee requested that a change be made in the FY 2017 Allocations Worksheet under the NAMI Suicide Prevention Program, increasing the Board staff proposed allocation of \$31,212 to \$41,212 which will be reflected in the motion presented to the Board of Trustees. The Committee voted unanimously (5-0) to approve the motion.*

**Health Officer Credentialing**

Ms. Priest stated that the Health Officer Credentialing Committee reviewed fifteen renewal candidates and five new candidates at their April 7, 2016 meeting, verifying that all of the individuals had the required licensure or certifications, experience in the field, and trainings as required by the MHR SB Designation of Health Officers Policy.

The following motion was recommended to the Board of Trustees:

*That the Mental Health & Recovery Services Board of Lucas County designates the following individuals listed as System Health Officers to serve a term not to exceed two years:*

**For Renewal Designation:**

*Julie K. Pratt, MSW, LISW-S – Harbor – not to exceed May 31, 2018  
Marianne Barabash, MHP, LSW – Rescue – not to exceed May 31, 2018  
Jacqueline W. Clay, MHP, LSW – Rescue – not to exceed May 31, 2018  
Dean DiCiacca, LSW – Rescue – not to exceed May 31, 2018  
Prentis L. Holmes, MHP, LISW-S – Rescue – not to exceed May 31, 2018  
Ivy R. Hopkins, MHP, LSW – Rescue – not to exceed May 31, 2018  
Claudia M. Patterson, MHP III, LPCC – Rescue – not to exceed May 31, 2018  
Merisa R. Parker, MHP, LSW – Rescue – not to exceed May 31, 2018  
Lisa L. Anderson, RN – Unison – not to exceed May 31, 2018  
Marsha L. Elliott, M.Ed, LSW, LPCC-S – Unison – not to exceed May 31, 2018  
Kathleen S. Schaus, LSW – Unison – not to exceed May 31, 2018  
Christine A. Bohland, LPCC – Zepf – not to exceed May 31, 2018  
Brandi M. Hahn, LISW – Zepf – not to exceed May 31, 2018  
Angela E. Hendren, LISW-S – Zepf – not to exceed May 31, 2018  
Jonathan P. Skidmore, LISW – Zepf – not to exceed May 31, 2018*

**For New Designation:**

*Doreen M. Pant, LISW-S – Harbor – not to exceed May 31, 2018  
Vicki I. Ammons, MHP, LSW – Rescue – not to exceed May 31, 2018  
Nancy E. Bain, LPCC – Rescue – not to exceed May 31, 2018  
Celeste R. Ridenhour, LPC – Zepf – not to exceed May 31, 2018  
Dustin E. Smith, LSW – Zepf – not to exceed May 31, 2018*

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*Mr. Pfeiffer moved to approve the following motion and it was seconded by Ms. Reeves for discussion. The Committee voted unanimously (5-0) to approve the motion.*

**Recovery Council Update**

Ms. Barham reported that the Recovery Council met on April 19, 2016; however, the Council did not have a quorum with four members in attendance. The outcome from the discussion at the meeting was to keep the current Recovery Council structure while recognizing the issues with membership and lack of a quorum at the Council meetings. Ms. Barham stated that the Recovery Council wants to focus on stronger leadership, seeking out members who are committed and more dedicated to be a voice for the recovery community. The Council will meet again in May for continued discussions with the hope of making a Council restructure recommendation to the P&S Committee on May 31, 2016.

**Open Session**

- Ms. Isenberg invited everyone to attend the annual NAMI walk on May 14 at the UT main campus with a goal of raising \$100,000.
- Mr. Hughes from T. Whitehead Recovery Center encouraged everyone to attend an upcoming community fundraiser block party on June 4 to celebrate addiction recovery.
- Ms. Barham announced the annual MHRSB Recognition Awards ceremony on May 2, 8:30 a.m., at the Park Inn Hotel downtown, noting that there is still seating available for this free event.

**Adjournment**

The meeting was adjourned at 5:08 p.m.

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**COMBINED PROGRAMS & SERVICES/  
PLANNING & FINANCE COMMITTEE MINUTES  
June 14, 2016**

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**Programs & Services Committee Members Attending:**

Pastor Donald Perryman	Scott D. Johnson	Tony Pfeiffer
Dr. Mary Gombash	Dr. Lois Ventura	

**Planning & Finance Committee Members Attending:**

Audrey Weis-Maag	William Sanford	Lynn Olman
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**Programs & Services Committee Members Absent:**

Carol Ann Allen	Andrea Mendoza Loch	Robin Reeves
Charlotte Cuno (Non-Trustee)	Andre Tiggs	

**Planning & Finance Committee Members Absent:**

Linda Alvarado-Arce	Pastor Waverly Earley	Chief George Kral
Dr. Tim Valko		

**Visitors:** Richard Arnold; Kathy Bihn, NPI; Geof Allan, UMADAOP; Sara Meinecke, Adelante; George Johnson, Rescue; Larry Leyland, TASC; Jim Aulenbacher, Harbor; Gregory Collier, Recovery Council; Annette Clark, FSNO; Jim Stengle, Imminent MHRSB Trustee; Pete Reddy, Zepf; Lucy Wayton, LSSNWO; Adam Nutt, Zepf; Jen Emahiser, Unison.

**Staff:** Scott Sylak, Tom Bartlett, Tim Goyer, Karen Olnhausien, Donna Robinson, Carolyn Gallatin, Delores Williams; Kristal Barham.

Pastor Perryman opened the meeting at 4:10 p.m., with introduction of visitors. The agenda items located in the meeting packet were presented for discussion only, and no voting occurred on the motions due to the lack of a quorum.

Mr. Sylak indicated that the recommendations and corresponding motions contained in this meeting packet will be presented to the Board of Trustees for their consideration at the June 21, 2016 MHRS Board meeting.

**Meeting Minutes:**

- Programs & Services Committee – April 26, 2016
- Planning & Finance Committee – May 3, 2016

**Treasurer's Report**

- May 2016 Financial Statements

Mr. Bartlett referred to pages 12-18 of the meeting packet for a review of the May 2016 Financial Statements which included the Consolidated Statement of Revenues and Expenditures and Consolidated Balance Sheet, as well as the schedules of POS claims, contract vouchers, and miscellaneous vouchers that were delivered to the Auditor's office. Mr. Bartlett indicated that the Board's projected FY 2016 operating results, discussed in the updated Board Financial Forecast at the May 3, 2016 Planning & Finance Committee, will most likely be under the projected \$763,801 Increase in Assets (Surplus) due to the reduced levy revenue. However, the MHR SB should still be in a surplus position for FY 2016 after all of the year end accruals are made.

### **FY 2017 Community Plan**

Mr. Goyer referred to the MHR SB Community Plan included in the meeting packet and indicated that OMHAS released their SFY 2017 reporting requirements to all of the Boards on April 18, 2016 with a due date of June 30, 2016 to submit a completed plan submitted back to the State. All of the state's Community Plans will then help create the State Community Plan which will be reported to the federal government. Mr. Goyer said that all Boards are surveyed in the same manner and the Community Plan is completed every two years in preparation for the next Biennium budget. The Staff will likely update the plan next year at this time to provide a status of priorities identified by the Board.

Mr. Goyer provided highlights from the draft Community Plan and indicated that one of the key items included in this year's plan is the Minimum Treatment and Support legislation (ORC 340.033) that will go into effect July 1, 2017 requiring that boards have a defined continuum of care for the treatment of "all levels of opioid and co-occurring drug addiction" disorders. OMHAS is requiring an extensive inventory of all MH/AOD services in the community, whether or not board funded, to ensure that boards are in compliance.

### **Engaging Families that Experience Mental Illness Proposal**

Mr. Goyer indicated that there have been previous discussions about engaging families and consumers affected by mental illness and/or addiction. The Board staff has hosted community forums and conducted various surveys to gather information; however, it was recommended by the Board of Trustees that the Board staff engage the citizens of Lucas County on a broader level. Therefore, Board staff issued a Request for Information (RFI) with seven respondents that were evaluated by a small group of five Board staff and one Board member who independently reviewed and ranked the proposals. There was consensus that RAMA Consulting from Columbus, Ohio offered the best option to fit the Board's needs and they are also a Minority Business Enterprise. Mr. Goyer indicated that if the Board of Trustees selects RAMA Consulting at the June 21, 2016 meeting, RAMA will complete their work with a full report to the Board by November 2016 at a cost of \$49,650 that will include a clearly defined and replicable process that the Board could later use.

Pastor Perryman requested to review the proposal and he questioned RAMA's willingness to share proprietary expertise in the form of boilerplates and templates. Mr. Goyer said RAMA would provide a replicable process as requested by Board staff without disclosing their proprietary information.

Dr. Gombash asked if the Board staff will direct RAMA as to where people congregate. Mr. Goyer said there will be an initial meeting with staff to discuss what is needed from the Board staff, and then RAMA will take charge of the project.

### **Medical Director Personnel Contract Renewal**

Mr. Bartlett referred to page 22 of the meeting packet for a review of the MHRSB contract renewal with Siva Yechoor, M.D., with Staff's recommendation that he continue as the MHRSB Medical Director in FY 2017. The FY 2017 Board Administrative Budget will be presented for approval at the June 21, 2016 Board meeting which will include \$50,000 for professional clinical services to be provided by Dr. Yechoor.

### **Civil Commitment Designations: Appointment of Pre-screeners and Attorneys**

Mr. Goyer indicated that each fiscal year, Ohio Revised Code requires that the MHRSB designate providers who are eligible to receive commitments from Probate Court and designates attorneys to carry out hearing responsibilities. He reviewed the two motions included on page 22 of the meeting packet designating Harbor, Rescue, Unison and Zepf to receive clients who are involuntarily committed from the Probate Court, and designation of Attorneys, Carla B. Davis and Keith L. Mitchell, who are contracted by the providers to represent the Board in terms of the commitment process for their clients.

### **TASC DYS Aftercare 120-Day Notice**

Mr. Goyer stated that the Board staff issued a 120-Day Notice to TASC for their DYS Aftercare program with a recommendation that the Board not renew its contract with TASC for the current program due to underspending and performance concerns, and since OMHAS previously indicated that there would be no future grant allocations for the DYS Aftercare Program. However, TASC appealed the 120-Day Notice on April 5, 2016, and on June 10, 2016, OMHAS then notified the Board that Lucas County would receive an allocation of \$194,486 for the DYS Aftercare program. In lieu of renewing the Board's contract with TASC for the current DYS Aftercare program, it was recommended by Board staff that an RFI be issued to consider alternative programs to engage this "hard to serve" youth population who are returning to the community from DYS. Staff further recommended that on an interim basis, to extend the DYS Aftercare section of the FY 2016 TASC contract to ensure that DYS clients have continuity of care, with funding coming from that program's previous years' underspending.

### **FY 2017 Purchasing Plan Proposed Additional Allocations**

Mr. Bartlett indicated that the MHRSB approved the FY 2017 Purchasing Plan on May 17, 2016. In the discussion prior to the Trustees' approval, Board staff noted that there were some outstanding potential allocations that needed to be added to it which were incorporated into the revised Purchasing Plan included on pages 23-28 of the meeting packet. Mr. Bartlett reviewed each of the revisions and presented the revised FY 2017 Purchasing Plan which now totals \$21,150,887, depicting an increase of \$806,513 from the May 17, 2016 Board meeting draft purchasing plan.

Ms. Weis-Maag asked for an explanation of the GAIN short screener allocation included in the purchasing plan. Mr. Sylak said it is an evidenced based screening tool that is primarily used to identify individuals in need of MH/AOD services who are booked in the jail, and that is used at booking to provide direction to the criminal justice system on what services may be needed should that individual get out of jail, or for when individuals are released from jail. Currently, the GAIN short screen is done on individuals who are voluntarily allowing the information to be shared with the court. TASC is asking individuals to sign a release of information prior to being screened, and they are also cycling back to those individuals who originally decline signing a release or are not getting released immediately. Mr. Sylak said the Board staff has been working on the GAIN short screener with TASC in conjunction with the criminal justice reform, and it continues to be a learning process for all parties involved.

### **FY 2016 Zepf Gambling Treatment Allocation**

Ms. Olnhausen stated that the Zepf Center recently made a request to the MHRSB to transfer \$20,000 of their unused AOD non-Medicaid dollars to the Gambling Treatment Program of which Zepf Center has been providing over the past several years through a FY 2016 Board allocation in the amount of \$20,000. In addition, Zepf Center receives a pass-thru grant from OMHAS in amount of \$50,000 which they use to purchase treatment curriculums, marketing efforts and other non-billable items.

Ms. Olnhausen said that in 2016, there was continued growth in the program for persons and/or family members experiencing a gambling disorder, and the Staff expects that the need will continue to grow in 2017. Board staff is in support of Zepf Center's request to transfer \$20,000 from their unused non-Medicaid AOD allocation to the Gambling Treatment Program.

### **NPI Wellness and Recovery Center**

Mr. Goyer stated that the concept of a peer run respite center has been under discussion for the past several years, and in FY 2015, OMHAS awarded the MHRSB one-time funding for \$400,000 to purchase property for a peer-run respite center. After Board staff approached Neighborhood Properties Inc. (NPI) to present a proposal to provide a site and management of

this center, NPI responded back with a proposal in December 2014 and the MHRSB in turn allocated NPI \$20,000 at the January 20, 2015 Board meeting to cover the initial acquisition costs. A Steering Committee of consumers and staff from NPI and MHRSB was convened to provide input into the project and look at other respite housing center models. In December 2015, NPI recommended a former florist shop on 2611 Glendale Avenue in Toledo as a possible site pending a zoning change vote at the June 15, 2016 Zoning and Planning Commission. If approved, NPI would like to purchase the property to build a new four-bed wellness and recovery center. Board staff made a recommendation to allocate the remaining \$380,000 to move forward with purchasing the Glendale property and for construction of the proposed wellness and recovery center which will open by July 1, 2017.

### **Recovery Council Update**

Mr. Sylak recommended deferring the Recovery Council update to the July 26, 2016 Programs & Services Committee meeting.

### **Open Session**

- Mr. Arnold said that last week, Toledo City Council voted down the 2740 Monroe Street property and noted that they may re-apply in one year.
- Mr. Arnold said that tomorrow at 4:00 p.m., the Zoning & Planning Committee will take public testimony with 13 items on the agenda; NPI Wellness and Recovery Center is number one on the agenda and the 705 Phillips Avenue 20- bed female/children homeless shelter is number three on the agenda; they will both go before City Council the last week of June 2016.
- Ms. Weis-Maag stated that at 6:00 p.m. this evening, Equality Toledo is hosting a memorial rally at One Government Center in support of the Orlando families who lost loved ones in the recent night club shooting.
- Mr. Sylak recognized Ms. Weis-Maag and Mr. Johnson for their service on the Board as their membership terms expire on June 30, 2016, and he also acknowledged Mr. Bartlett for his many years of Board Staff service, with his retirement on June 30, 2016.

### **Adjournment**

The meeting was adjourned at 5:27 p.m.

### **Recovery Council Transition**

At the March 29, 2016 Programs & Services Committee meeting, the re-organization of the Recovery Council was discussed. In addition to being out of compliance with the Ohio Public Meeting Act requirements, the Recovery Council has struggled with high turnover in its membership and leadership, and low attendance at its membership meetings and community forums. It was noted at that time, that Board staff will work with the Recovery Council membership to develop a viable reorganization plan, presenting it to the Programs & Services Committee meeting in May 2016. During that period, Board staff met with the Recovery Council leadership and selected members to discuss options for re-organization. It was agreed that the Recovery Council would discuss their options internally and present a recommendation to Board staff for presentation to the MHR SB Programs & Services Committee.

The Recovery Council met on April 19, 2016 to continue their discussion; however, a lack of quorum prohibited official business from occurring. The Recovery Council met again on May 17, 2016 to reconsider their options. With a quorum of members in attendance, the majority of the six members present voted to dissolve the Council in its current form and re-establish its efforts with the leadership and support of the MHR SB Executive Director. The members in attendance agreed and acknowledged the difficulties with attendance at its monthly meeting, low attendance at community forums and high turnover within the Council. They were in agreement that by eliminating the need for self-administering the Council, they would be able to focus on representing the voice of the consumer. The Recovery Council understood that their vote would dissolve the Council's By-laws and result in the Programs & Services Committee withdrawing their Charter. At the conclusion of the meeting, two members submitted letters of withdrawal from the Council.

Given the actions noted, Board Staff is presenting the below motion for consideration by the Programs & Services Committee. A similar motion was to be presented at the Combined Programs and Services / Planning and Finance Committees meeting on June 14, 2016, but the agenda item was withdrawn due to a lack of quorum.

***The Programs & Services Committee withdraws the Recovery Council's Charter previously approved on August 26, 2014, effective immediately.***

It is also worthy of noting that Board staff met with Recovery Council members on June 21, 2016 to obtain feedback on the MHR SB Community Plan, and to discuss next steps in their potential advocacy efforts related to the "Recovery is Beautiful" campaign. The group agreed to continue meeting on the last Tuesday of the month at 2:00 p.m.; the next meeting is August 30, 2016.

### **Recovery Helpline Update**

The partial roll-out of the Recovery Helpline occurred January 1, 2016. At that time, the team needed to gain a better understanding of the Helpline flow which then allowed the process to be fully developed. From January 1, 2016 through June 30, 2016, the Helpline has received over 1,300 calls and walk-in clients. Calls range from consumers and third-party callers inquiring about mental health and/or alcohol or drug addiction services available in Lucas County.

On Wednesday March 16, 2016, Rescue and the MHRSB hosted the first provider meeting for local agencies to discuss the Recovery Helpline process and reviewed the new multi-agency scheduling software. At that time, agencies were given the opportunity to “opt in” as a Helpline provider which meant agreeing to the following:

- Commit to the goal of engaging clients referred through the Helpline within 48 hours or less.
- Maintain the inter-agency database with a list of insurance carriers that the agency is able to accept.
- Regularly maintain a list of available appointments in the inter-agency database.
- Monitor appointments scheduled by the Helpline and ensure that staff is prepared to meet with the client at the appointed time.

After agreeing to the above, a three-way Memorandum of Understanding (MOU) was executed between MHRSB, Rescue, and the provider agency.

A press conference was held at the MHRSB office on Tuesday April 12, 2016 to kick-off the marketing campaign for the Recovery Helpline. Full implementation which included the scheduling software went live on April 18, 2016.

Agencies who have become Recovery Helpline providers, and who are offering intake appointments through the MHRSB scheduling software include, A Renewed Mind, Arrowhead, Family Service of Northwest Ohio, Lutheran Social Services, New Concepts, UMADOP, Unison, and Zepf Center. Although the software went live that day, it took a couple weeks until all the agencies completed their MOU’s and began to add available appointments to the software. From the initiation of the scheduling software on April 18, 2016 through July 5, 2016, 629 appointment times were available, and of those, 147 appointments were booked through the scheduling software.

A meeting between Rescue, United Way of Greater Toledo 211, and MHRSB staff occurred on May 17, 2016 to address quality improvement. MHRSB staff has developed a “mystery shopper” call form to evaluate the service provided by the 211/Recovery Helpline. The call

form was presented to the Helpline Steering Committee on June 2, 2016. In addition, Rescue has recently begun recording telephone calls for quality and training purposes. The Helpline Steering Committee continues to meet monthly regarding the Recovery Helpline marketing campaign and to problem solve areas of improvement.

### **Urgent Care Center Update**

The Urgent Care Center, located at Rescue Incorporated, became operational in June 2016. Based on a clinical interview and triage through the Recovery Helpline, clients are identified as appropriate for Urgent Care. At that time, the client is also scheduled for an intake appointment at a provider agency. The Urgent Care Center is currently open Monday through Friday from 11:30 a.m. - 8:00 p.m., and is staffed by a psychiatric nurse practitioner. In an effort to increase capacity and hours of operation, Rescue continues to actively recruit providers who have prescribing privileges.

Clients who are seen through the Urgent Care receive a psychiatric evaluation, and when indicated, are given prescriptions for psychotropic medications. Referrals to the Urgent Care Center come from multiple areas of the system, including local shelters, area emergency rooms and Community Mental Health Centers. The majority of the clients seen have either needed medications initiated, have recently run out of medications, or have been off of previously prescribed medications for months. Feedback received from community providers indicates they are working to get clients seen at their agencies more quickly by using the psychiatric evaluation completed by Urgent Care and scheduling follow-up appointments instead of initial psychiatric evaluations.

At this time, the Urgent Care Center is averaging 40 clients per month. Rescue has recently engaged in a contract with the marketing firm Concentrek Group to raise awareness about the Urgent Care Center. Rescue anticipates the numbers of clients served will increase to meet the needs of the community.

### **AOD Residential Treatment Services**

The Access to Treatment Workgroup Report approved by the MHR SB in early 2016 identified the desire to have detoxification, residential, IOP, and MAT services available for youth and adults upon identification of need. While waiting lists for these services do not exist, it's readily accepted by Board staff and the community that additional detoxification, residential treatment and MAT services need expansion despite a clear delineation of exact need.

To that end, Board Staff is updating the Programs & Services Committee regarding current efforts that may lead to improved access to detoxification and residential treatment services:

- A) The Northwest Ohio Hospital Council is convening a regional task force to develop a strategy for how Northwest Ohio might better respond to the Heroin and Opiate Epidemic with a focus on expansion of community based detoxification services. Membership includes representatives of several regional health systems, hospitals, treatment agencies, ADAMH Boards, consumers, managed care entities, state and federal elected officials and the Lucas County Sheriff. The task force has met three times to-date and is scheduled to meet monthly through October 2016, when final recommendations are expected.
- B) The MHR SB of Lucas County has recently been informed that Lima UMADAOP is planning to develop inpatient treatment services within the county. Lima UMADAOP is proposing to contract with the House of Emmanuel for residential space at its facility in Spencer Township. As required by the OMHAS licensure process, Lima UMADAOP has requested a letter of support from the MHR SB of Lucas County for the project. Financial support for the project has not been requested.
- C) The MHR SB of Lucas County has also recently received a request from Arrowhead Behavioral Health to fund sub-acute detoxification services for Lucas County. Arrowhead has partnered with the Lucas County Sheriff's Department and is currently providing uncompensated care for referrals received through D.A.R.T. Since Arrowhead has over 16 beds, it must abide by the IMD exclusion rule and cannot bill Medicaid for services.

**Health Officer Credentialing**

System Health Officer Candidates are reviewed and approved based on criteria established in Board Policy – Designation of Health Officers, in accordance with ORC 5122.01(J) to facilitate emergency hospitalization as described in ORC 5122.10. Designation as a System Health Officer by MHR SB authorizes agency staff to take into custody persons who are thought to be mentally ill for the purpose of emergency examination in a hospital or community mental health agency.

The Health Officer Credentialing Committee reviewed applications for six (6) renewal candidates and two (2) new candidates. The Committee reviewed documentation to verify that the individuals being considered have the required licensure or certifications, experience in the field, and trainings as required by MHR SB policy. The individuals listed in the motion below have met the requirements for designation as a System Health Officer.

The following motion is recommended to the Board of Trustees:

***That the Mental Health & Recovery Services Board of Lucas County designates the following individuals listed as System Health Officers to serve a term not to exceed two years:***

**For Renewal Designation:**

*Renee Groman, LISW-S - Harbor – not to exceed August 31, 2018*

*Carrie Craun, LPCC-S – Harbor – not to exceed August 31, 2018*

*Lynn Ghesquire, MSW, LSW, LCDC III – Unison - not to exceed August 31, 2018*

*Donna Close, BSW, LSW - Unison – not to exceed August 31, 2018*

*Ashley Kopaniasz, Unison - not to exceed August 31, 2018*

*Ridah Parma, LSW - Unison – not to exceed August 31, 2018*

**For New Designation:**

*Jim Buyakie, LPC – Harbor – not to exceed August 31, 2018*

*Amanda Sherry, LPC – Unison – not to exceed August 31, 2018*